



Acoustical capacity as a means of noise control in eating establishments

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Outline

- Noise problems in restaurants
- The Lombard effect
- A simplified prediction model
- Verification examples
- Quality of verbal communication
- Acoustical capacity
- Recommendations
- Conclusion

Noise problems in restaurants

- When many people are talking at the same time in a social gathering, typically in a reverberant room, it is a common experience that it can be very noisy
- Restaurants and canteens are typical examples of rooms where noise from speech can be a problem
- The sound power emitted from speech is a complicated function of the ambient noise level and social parameters

Description of speech levels

Equivalent Sound Levels of the Speaker (L_{SAM}) at a Distance of 1 m from the Speaker's Mouth for Indicated Vocal Efforts

| <i>Vocal effort</i> | <i>Speech level</i> | <i>Speech level</i> |
|-------------------------------------|---------------------|---------------------|
| | | $L_{SAM,1m}(dB)$ |
| Whispering | | 36 |
| Soft | Speaking | 42 |
| Relaxed (p) | Speaking | 48 |
| Relaxed, normal (p) | Speaking | 54 |
| Normal, raised (p) | Speaking | 60 |
| Raised | Speaking | 66 |
| Loud | Speaking | 72 |
| Very loud | Speaking | 78 |
| Shouting | | 84 |
| Maximal shout | | 90 |
| Maximal shout (in individual cases) | | 96 |

p, In private quarters.

(Lazarus, 1986)

Description of speech levels

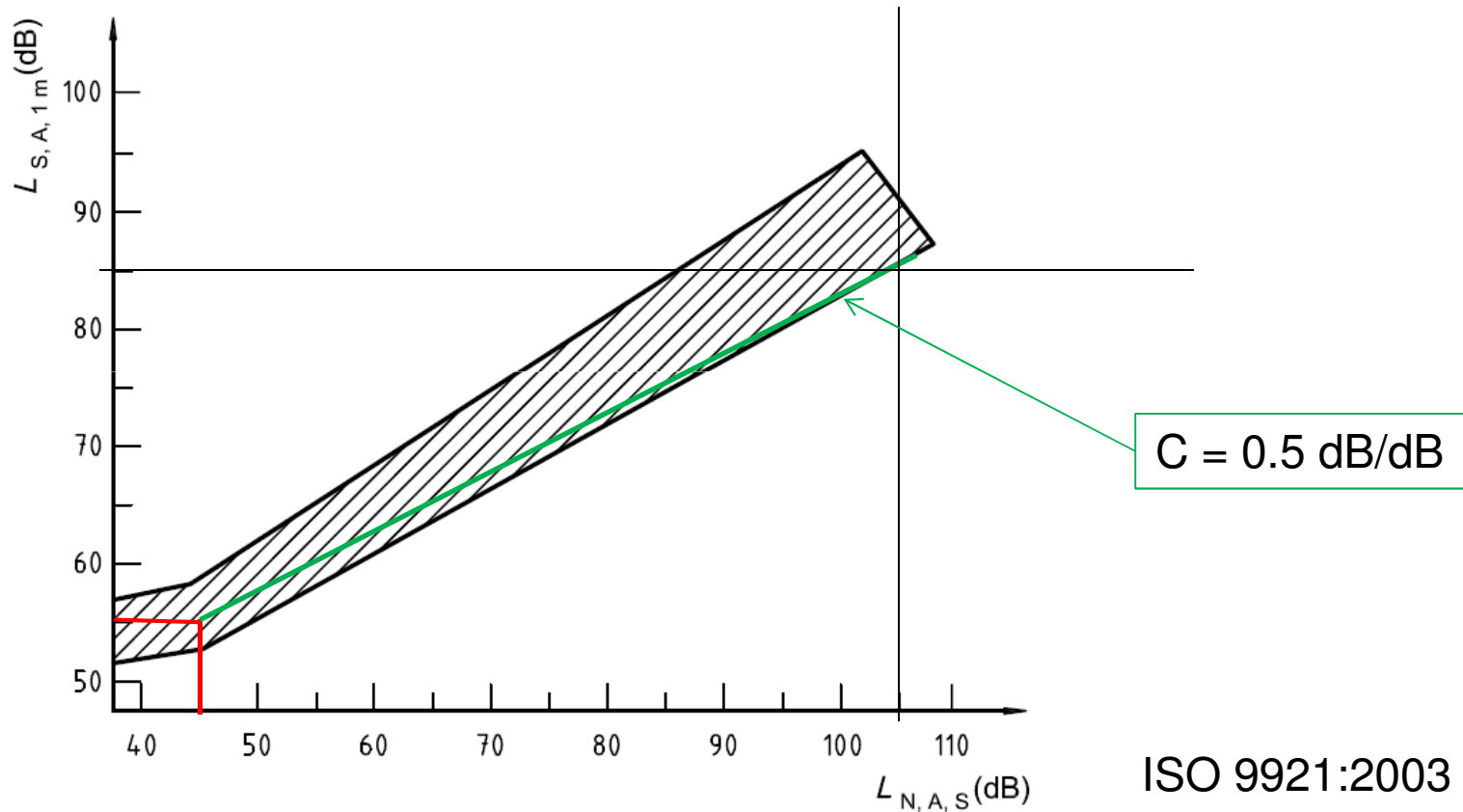
| Speech level, 1 m, dB(A) | Vocal effort |
|-----------------------------|--------------|
| 54 | Relaxed |
| 60 | Normal |
| 66 | Raised |
| 72 | Loud |
| 78 | Very loud |

ISO 9921:2003

The Lombard effect

- People adjust the speech level according to the ambient noise level (found by Lombard 1911)
- The effect can be quantified by the Lombard slope c
 - the speech level rise due to increased ambient noise
- Values of c in the range 0.5 – 0.7 dB/dB have been suggested in the literature
 - $c = 0.5$ dB/dB was found in recent study (Rindel 2010)

Effect of ambient noise on vocal effort



ISO 9921:2003

- Relation between the range of vocal effort (equivalent continuous speech sound level) and the ambient-noise level at the speaker's position

A simplified prediction model

The Lombard effect starts at an A-weighted ambient noise level of 45 dB and a speech level of 55 dB

$$L_{SA} = 55 + c \cdot (L_{NA} - 45), \quad (\text{dB})$$

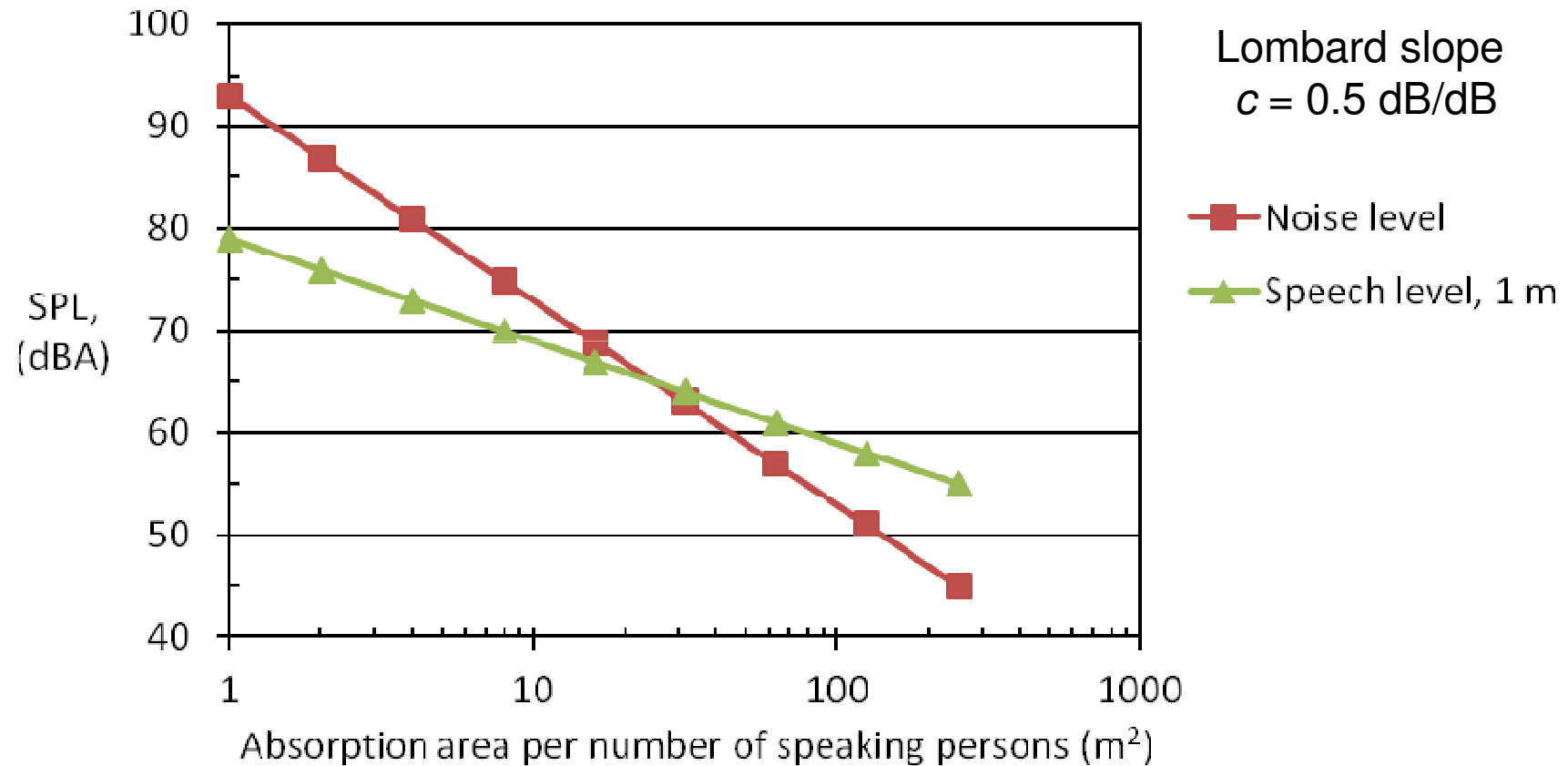
The Lombard slope is found to be $c = 0.5$ dB/dB.
The ambient noise level is predicted by:

$$L_{NA} = 93 - 20 \log \left(\frac{A}{N_S} \right) = 93 - 20 \log \left(\frac{A \cdot g}{N} \right), \quad (\text{dB})$$

- A : Equivalent absorption area in the room
- N_S : Average number of speaking persons
- K : Number of persons
- g : Group size

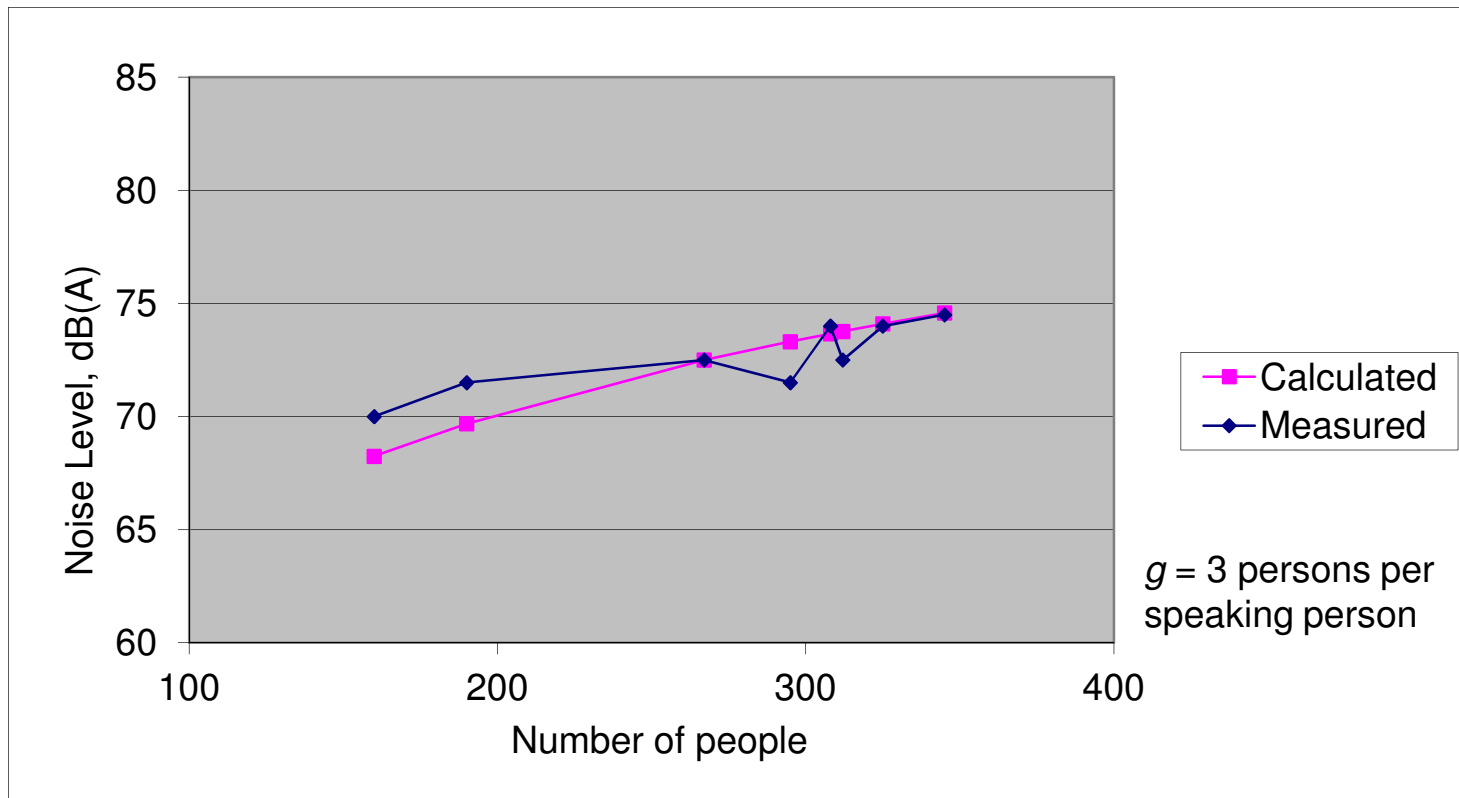
(Rindel 2010, Applied Acoustics 71)

Noise level and speech level



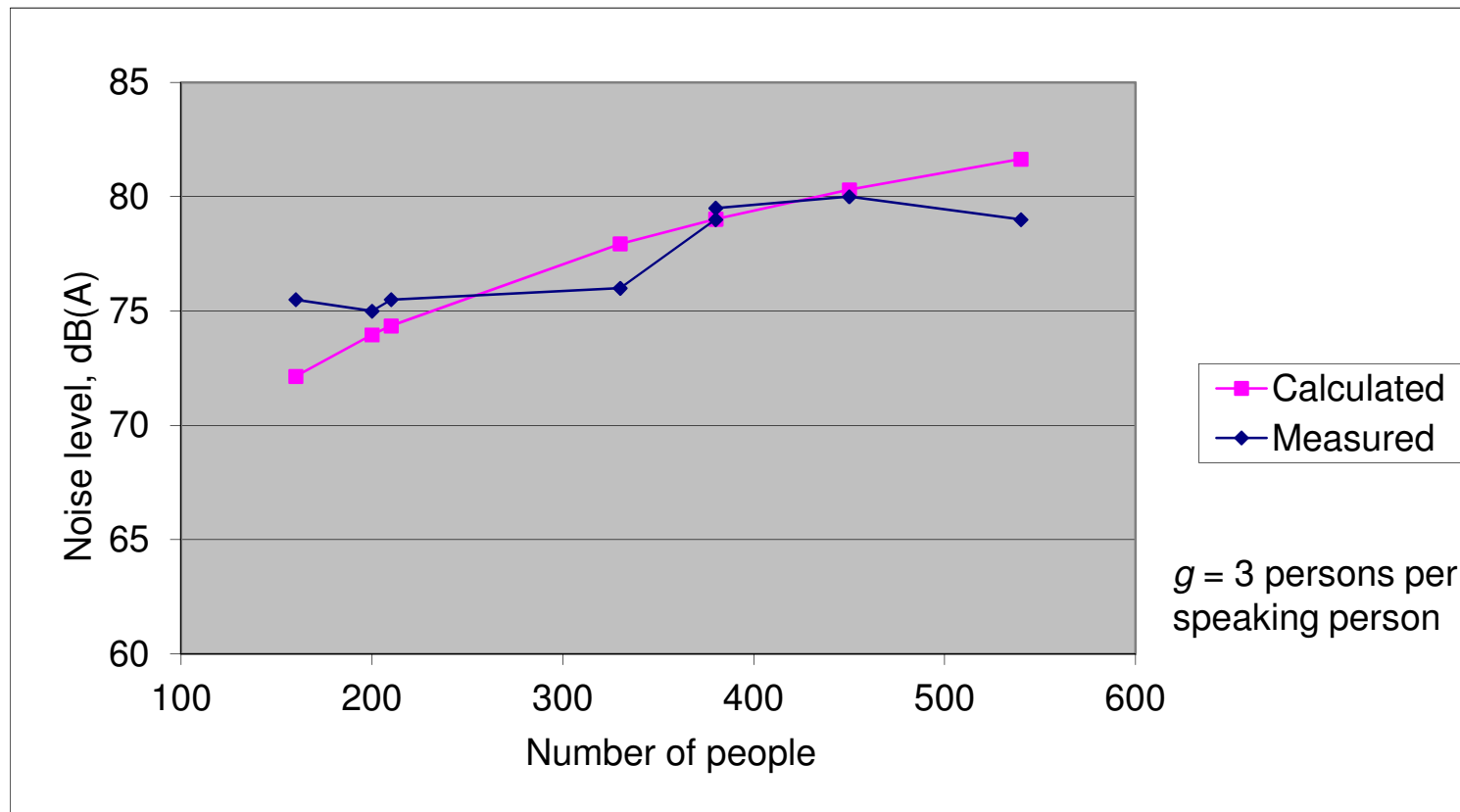
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Ex. 1. Food court, 7228 m³, T = 1,3 s



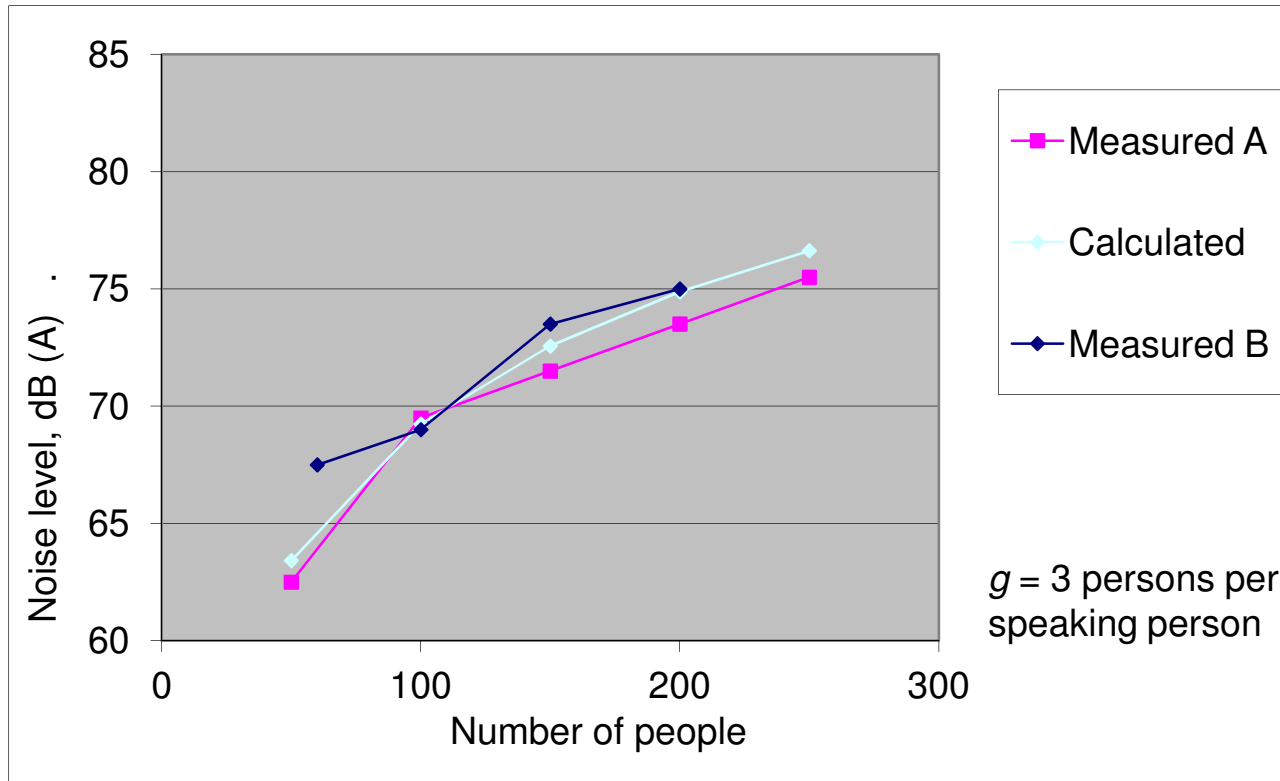
Ref.: Navarro & Pimentel (2007), Applied Acoustics 68, pp. 364-375

Ex. 2: Food court, 3133 m³, T = 0,9 s



Ref.: Navarro & Pimentel (2007), Applied Acoustics 68, pp. 364-375

Ex. 3. Canteen, 1235 m³, T = 0,47 s



Measurement A:
First half of lunch
Measurement B:
Second half of lunch

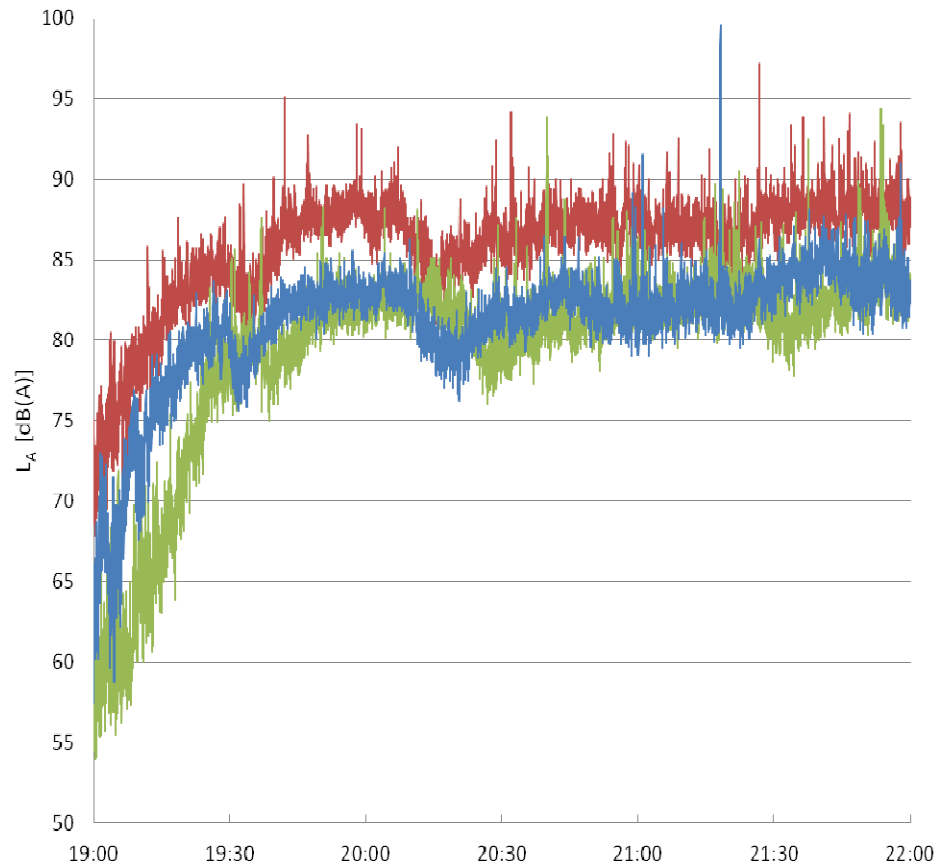
Ref.: Tang et al. (1997), JASA 101, pp. 2990-2993

Ten eating establishments

| EE | Volume | RT unocc. | No. of seats | Measured $L_{N,A}$ | Lombard slope | A_p | Abs. Area | Optimised Group size | Assumed Group size | Calculate d $L_{N,A}$ | Deviation |
|----|----------------|-----------|--------------|--------------------|---------------|----------------|----------------|----------------------|--------------------|-----------------------|-----------|
| | m ³ | s | | dB | c | m ² | m ² | g | g | dB | dB |
| C1 | 619 | 0.5 | 120 | 75 | 0.5 | 0.5 | 258 | 3.5 | 4 | 74.3 | -0.7 |
| C2 | 412 | 1.0 | 100 | 76 | 0.5 | 0.5 | 116 | 6 | 4 | 79.7 | 3.7 |
| B1 | 692 | 1.5 | 72 | 77 | 0.5 | 0.5 | 110 | 4 | 4 | 77.3 | 0.3 |
| B2 | 384 | 1.2 | 46 | 76 | 0.5 | 0.5 | 74 | 4.5 | 4 | 76.8 | 0.8 |
| B3 | 333 | 0.9 | 70 | 82 | 0.5 | 0.5 | 94 | 2.5 | 4 | 78.4 | -3.6 |
| R1 | 176 | 0.9 | 40 | 79 | 0.5 | 0.5 | 51 | 4 | 4 | 78.8 | -0.2 |
| R2 | 180 | 0.5 | 54 | 76 | 0.5 | 0.5 | 85 | 4.5 | 4 | 77.1 | 1.1 |
| R3 | 960 | 0.8 | 126 | 75 | 0.5 | 0.5 | 255 | 4 | 4 | 74.8 | -0.2 |
| S1 | 297 | 0.5 | 56 | 67 | 0.5 | 0.5 | 123 | 9 | 8 | 68.1 | 1.1 |
| S2 | 1176 | 0.8 | 106 | 66 | 0.5 | 0.5 | 288 | 8 | 8 | 66.3 | 0.3 |

Ref.: Hodgson et al. (2007), JASA 121, pp. 2023-2033

Three dining halls at DTU



— Hall A
— Hall B
— Hall C



Three dining halls at DTU

| Room | Volume | RT | No. of seats | Measured L_{Aeq} , 19:30 - 22:00 | Calculated $L_{N,A}$, ($g = 3.5$) |
|--------|--------|-----|--------------|---------------------------------------|---|
| | m^3 | s | | dB(A) | dB(A) |
| Hall A | 2485 * | 2,5 | 480 | 87 | 88 |
| Hall B | 2495 * | 0,8 | 530 | 82 | 81 |
| Hall C | 1605 | 1,0 | 380 | 83 | 83 |

*) Estimated volume

Ref.: Gade (2011)

Quality of verbal communication

| Quality of verbal communication | SNR dB | $L_{S,A,1m}$ dBA | L_{NA} dBA | A/N m^2 |
|---------------------------------|-----------|---------------------|-----------------|----------------|
| Very good | 9 | 56 | 47 | (50 - 65) |
| Good | 3 | 62 | 59 | (12 - 16) |
| Satisfactory | 0 | 65 | 65 | (6 - 8) |
| Sufficient | -3 | 68 | 71 | (3 - 4) |
| Insufficient | -9 | 74 | 83 | (0.3 - 0.6) |
| Very bad | | | | |

Signal-to-noise ratio: $SNR = L_{S,A,1m} - L_{N,A} = -14 + 10 \log \left(\frac{A \cdot g}{N} \right)$, (dB)

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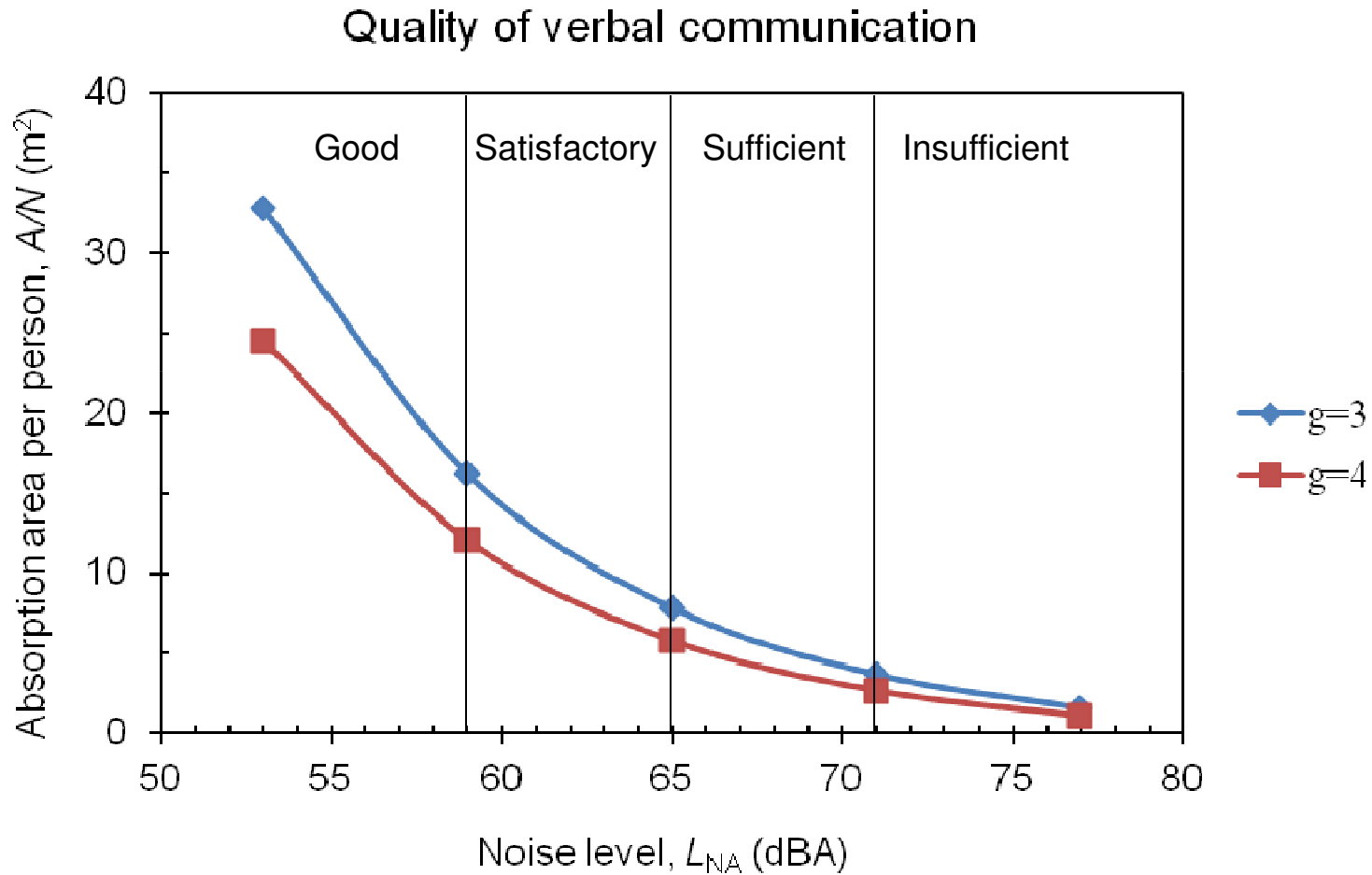
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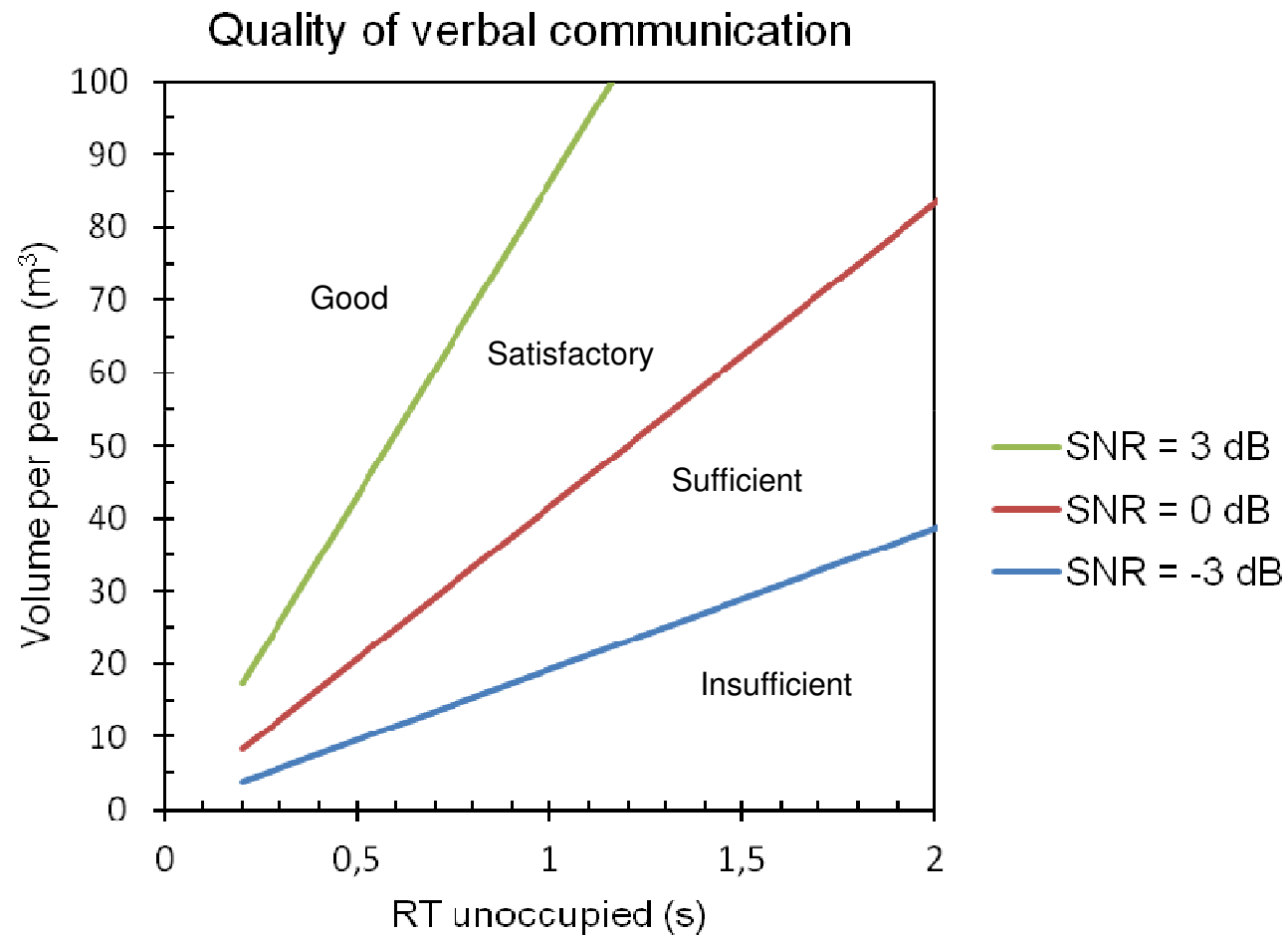
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Signal-to-noise ratio: $SNR = L_{S,A,1m} - L_{N,A} = -14 + 10 \log \left(\frac{A \cdot g}{N} \right)$, (dB)

Needed absorption area per person



Needed volume per person



Acoustical capacity for eating establishments

- **Definition:** *Maximum number of persons in the room for "Sufficient" quality of verbal communication*
- Equivalent to
 - SNR \geq -3 dB or
 - ambient noise level $L_{NA} \leq 71$ dB
- Acoustical capacity for a room

$$N(\text{max}) = \frac{V}{20 \cdot T}$$

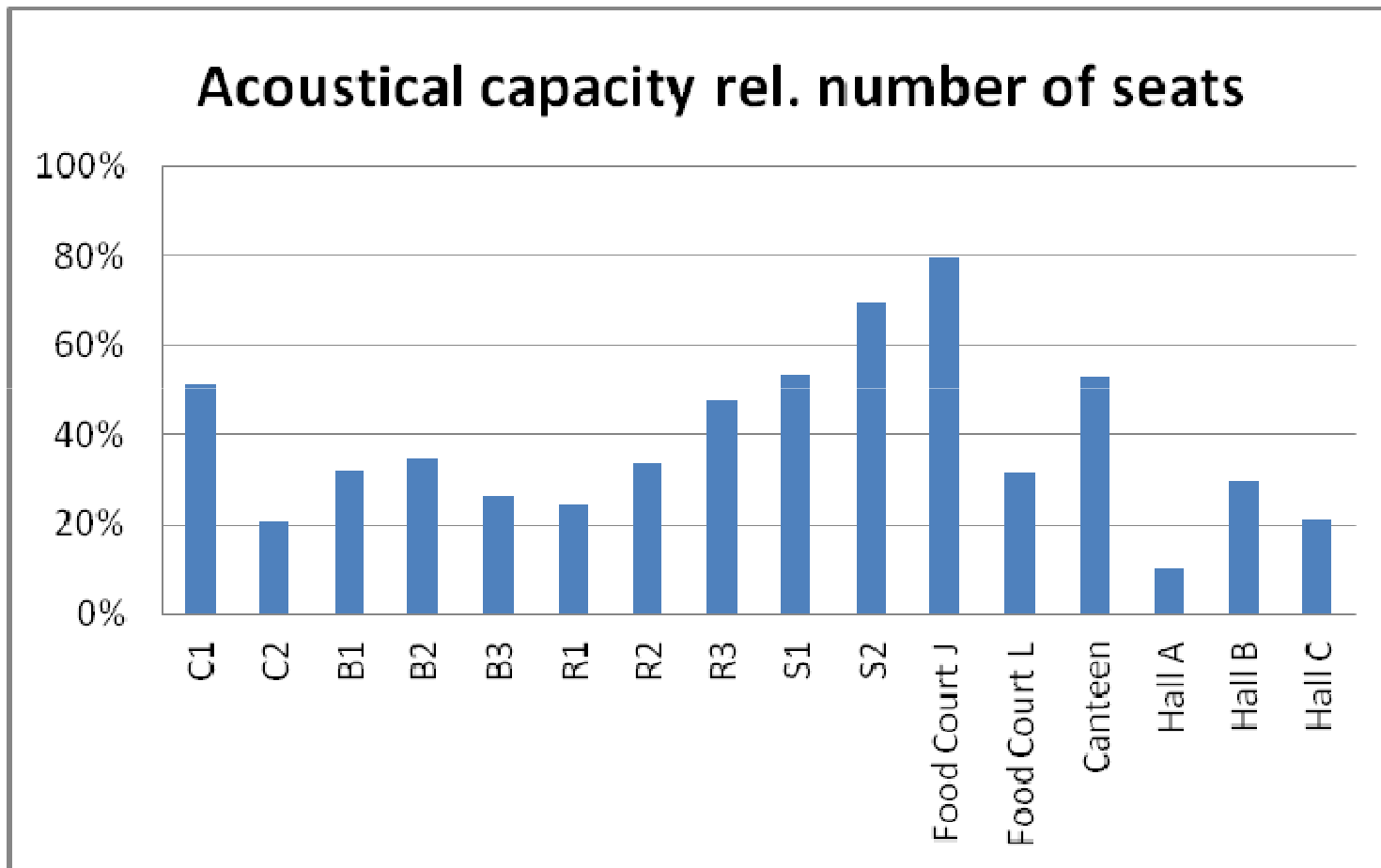
V in m^3 and T in s

- Assumptions
 - Distance of verbal communication = 1 m
 - Average group size $g = 3.5$
 - Absorption per person $A_p = 0.5 \text{ m}^2$ (not significant)

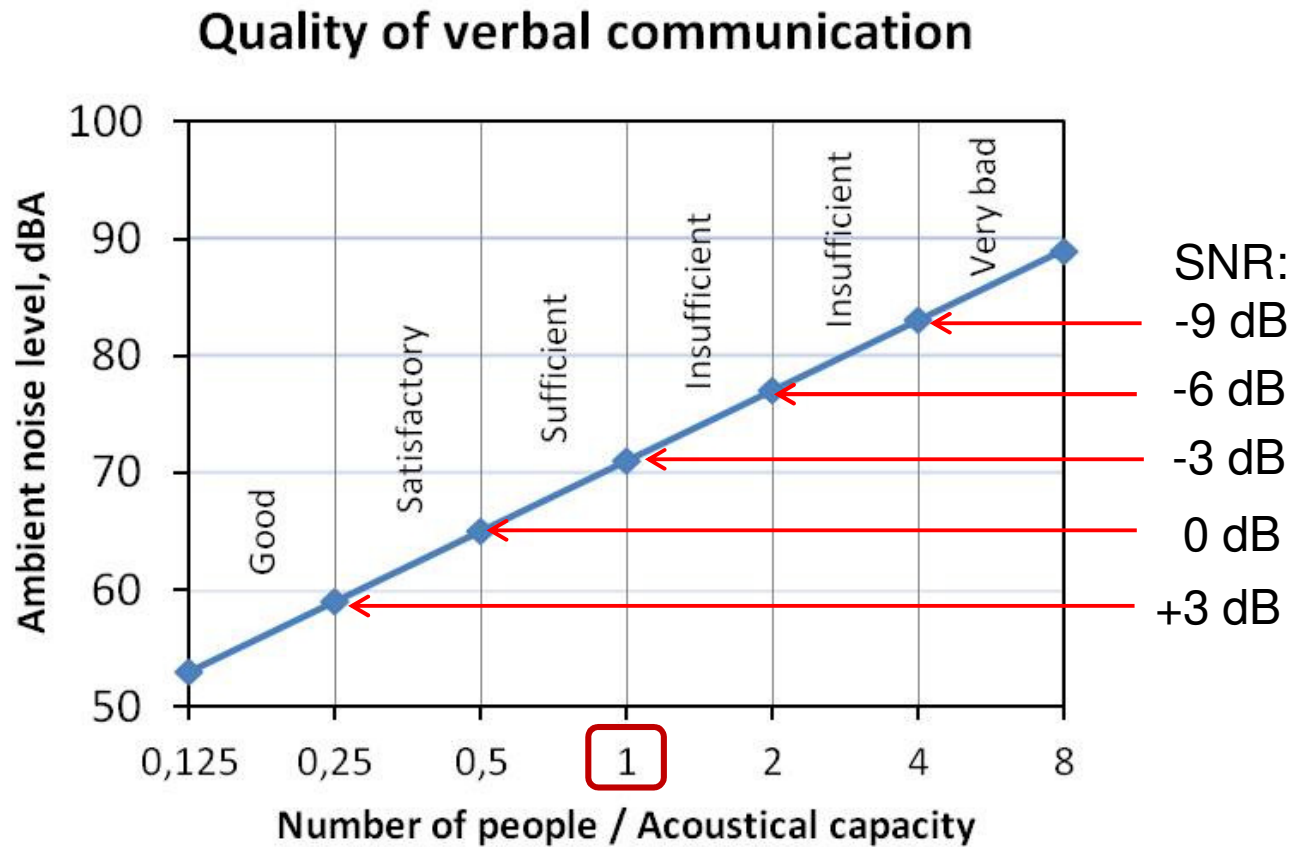
16 eating establishments

| Eating Establishment | Volume m ³ | RT unocc. s | No. of seats N | Ac. Capacity AC | Ratio N / AC | Ratio AC / N |
|----------------------|--------------------------|----------------|-------------------|--------------------|-----------------|-----------------|
| C1 | 619 | 0,5 | 120 | 62 | 1,9 | 52% |
| C2 | 412 | 1,0 | 100 | 21 | 4,9 | 21% |
| B1 | 692 | 1,5 | 72 | 23 | 3,1 | 32% |
| B2 | 384 | 1,2 | 46 | 16 | 2,9 | 35% |
| B3 | 333 | 0,9 | 70 | 19 | 3,8 | 26% |
| R1 | 176 | 0,9 | 40 | 10 | 4,1 | 24% |
| R2 | 180 | 0,5 | 54 | 18 | 3,0 | 33% |
| R3 | 960 | 0,8 | 126 | 60 | 2,1 | 48% |
| S1 | 297 | 0,5 | 56 | 30 | 1,9 | 53% |
| S2 | 1176 | 0,8 | 106 | 74 | 1,4 | 69% |
| Food Court J | 7228 | 1,3 | 350 | 278 | 1,3 | 79% |
| Food Court L | 3133 | 0,9 | 550 | 174 | 3,2 | 32% |
| Canteen | 1235 | 0,5 | 250 | 131 | 1,9 | 53% |
| Hall A | 2485 | 2,5 | 480 | 50 | 9,7 | 10% |
| Hall B | 2495 | 0,8 | 530 | 156 | 3,4 | 29% |
| Hall C | 1605 | 1,0 | 380 | 80 | 4,7 | 21% |

16 eating establishments



Acoustical capacity as a reference



Recommendations

- With less than 4 m² absorption per person the A-weighted noise level may exceed 71 dB and the quality of vocal communication is *Insufficient*
- For *Sufficient* conditions, the minimum volume per person should be $\approx T \cdot 20$ (m³)
- The limit for *Sufficient* conditions is the **Acoustical Capacity** calculated as

$$N = \frac{V}{20 \cdot T}$$

Conclusion

- Most eating establishments have a capacity (number of seats) that exceeds the **Acoustical Capacity**, i.e. *insufficient* conditions when fully occupied
- *Satisfactory* conditions can be expected when the number of people is less than 50% of the **Acoustical Capacity**
- The **Acoustical Capacity** should be labelled at the entrance to restaurants and other eating facilities